

Shipping Guide | CG000514 | Rev C

Visium CytAssist Instrument

For use with:

Visium CytAssist & Accessory Kit, 12-Month Warranty, PN-1000441

Visium CytAssist & Accessory Kit, 24-Month Warranty, PN-1000442

Visium CytAssist, Refurbished, PN-1000432R



Notices

Document Number

CG000514 | Rev C

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Updates to existing Instruments and Licensed Software may be required to enable customers to use new or existing products. In the event of an Instrument failure resulting from an update, such failed Instrument will be replaced or repaired in accordance with the 10x Limited Warranty, Assurance Plan or service agreement, only if such Instrument is covered by any of the foregoing at the time of such failure. Instruments not covered under a current 10x Limited Warranty, Assurance Plan or service agreement will not be replaced or repaired.

Support

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Document Revision Summary

Document Number

CG000514 | Rev C

Title

Visium CytAssist Instrument Shipping Guide

Revision

Rev B to Rev C

Revision Date

September 2024

Description of Changes

- Updated title page to include new part number for refurbished instrument.
- Updated required bleach solution to 10% (p. 4)
- Updated instrument images (p. 5 , 6, 9)

Decontamination Guidelines

Decontamination of Instrument

- a. Wipe down the Tissue Slide Stage and the Visium Slide Stage with 70% ethanol or 70% isopropanol and laboratory wipes. Remove debris with compressed air as needed.



- b. Close the lid. Wipe down the base and lid of the instrument.

Interior

The Visium Slide Stage of the Visium CytAssist has been designed to catch and contain drips and a small volume of liquid spills. Occasionally, use a soft lab towel to clean these areas with a mixture of mild detergent and distilled water. For deeper, more thorough cleaning, it is acceptable to use a 10% Bleach solution followed by a 70% ethanol (or 70% isopropanol) wash.



Do not use acetone or other harsh solvents. Apply all standard safety practices when using cleaners, and dispose of any generated waste in a responsible manner.

Exterior

The exterior of the Visium CytAssist should always be kept clean and free of dust and debris that may affect its function and/or cooling efficiency. Generally, the exterior finish can be wiped down using a mixture of mild detergent and distilled water applied to a slightly dampened lab towel. As an added precaution it is recommended that the instrument be unplugged from the power source before beginning any thorough cleaning process.

Moving & Packaging the Instrument

If the Visium CytAssist will be transported in a vehicle or shipped, it should be repackaged according to the instructions below. A new Readiness Test should be ran before use. Consult the Visium CytAssist User Guide (CG000542) for Readiness Test instructions or guidance.

In the event of an instrument return to 10x Genomics, Support will guide the user through the correct documentation, in addition to the packaging procedure below.

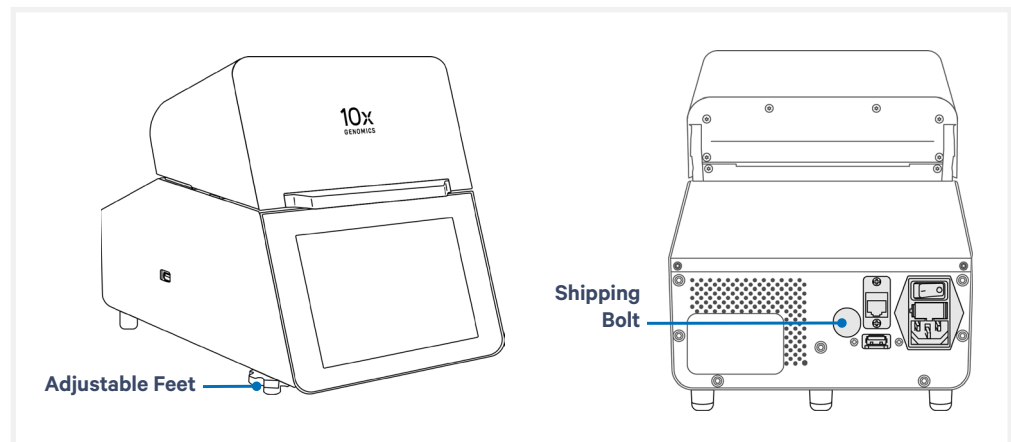
Step 1: Shipping Mode

- a. Launch Shipping Mode (for safe instrument transportation).

Menu Options > System > Alternate Modes > Shipping Mode

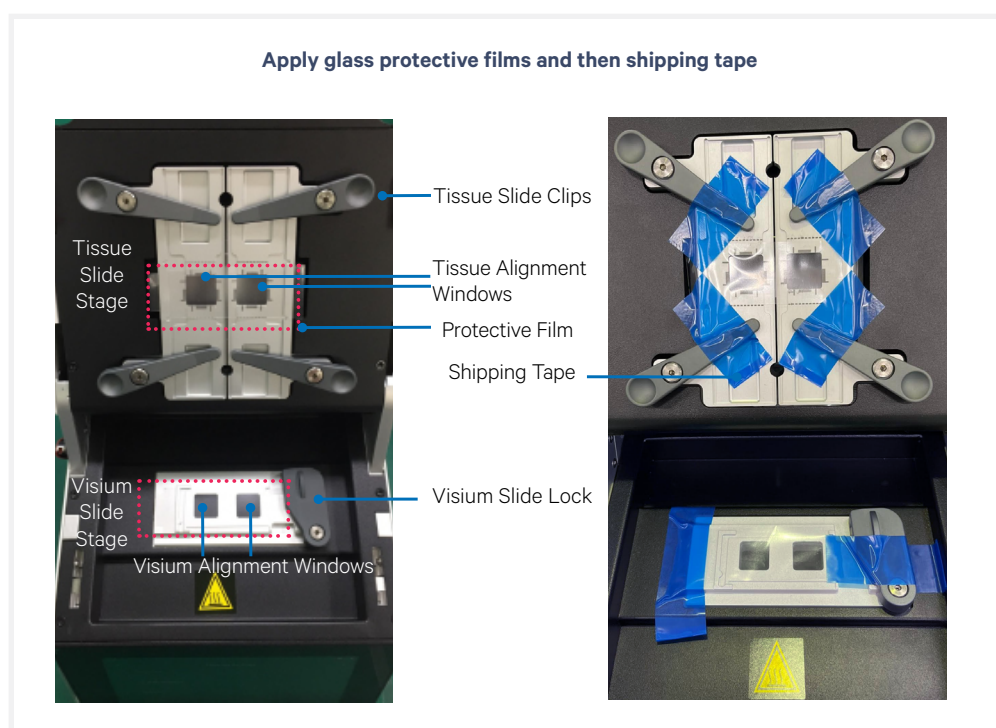
- b. Once Shipping Mode is active, follow onscreen instruction to power down the instrument.
- c. Turn off the instrument completely using the power switch on the back of the instrument.
- d. Remove the power cord.
- e. Decontaminate the instrument (see [Decontamination Guidelines](#) section).

Step 2: Packaging Instructions



- a. Fully tighten the two adjustable feet at the front of the instrument by turning them clockwise.
- b. Retrieve the shipping bolt from storage. Insert and tighten the Shipping Bolt at the back of the instrument (the Shipping Bolt secures the camera during transportation).

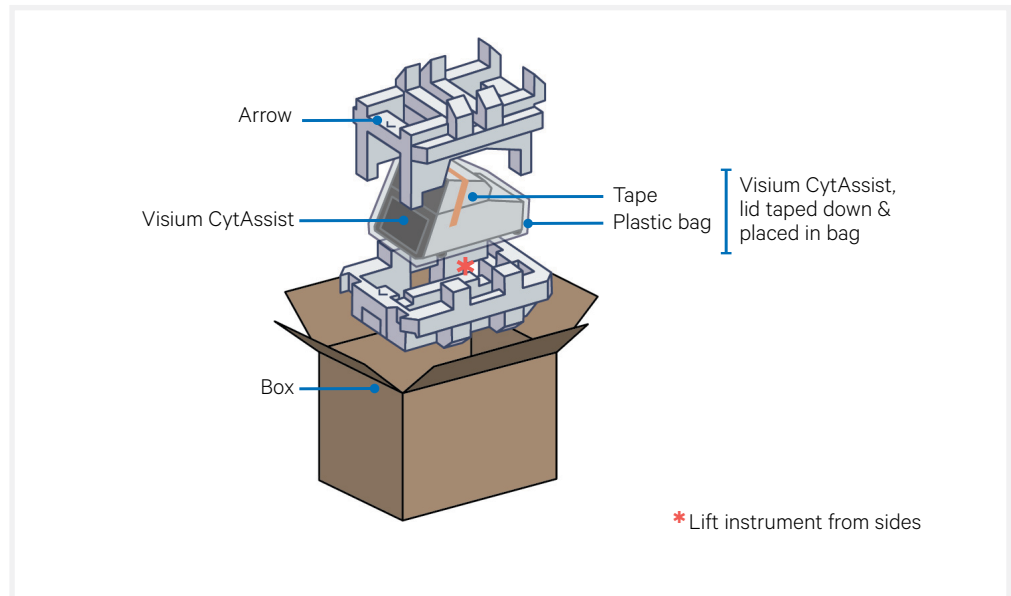
- c. Open lid. Apply glass protective film or laboratory labeling tape to the Visium and Tissue Alignment Windows (placement indicated by red dashed line in the illustration below).
- d. Move the Visium Slide Lock to the closed position and tape down the Visium Slide Lock and also the opposite end to secure the protective film.
- e. Move the four Tissue Clips to their innermost positions and tape down. Ensure that the tape is placed over all four Tissue Slide Clips along with the overlap with all four corners of the protective film.
- f. Close lid. Apply laboratory labeling tape to one side of the base, across the top of the lid, and down the other side of the base (prevents the lid from opening during transport).



Moving & Packaging the Instrument

contd.

- g.** Place the instrument within a plastic bag.
- h.** Place the foam packaging base within the box. The arrow on the foam indicates the front of the instrument. Insert the instrument, lifting from the sides. Place the foam packaging on top of the instrument.
- i.** Unless directed otherwise, do not include any parts of the Accessory Kit (which includes the power cord).
- j.** Coordinate with 10x Genomics Support for further return instructions (some required paperwork will be placed in the box). Place the required documents into the box.
- k.** Seal the box, and apply the shipping label.
- l.** The instrument is now ready for transportation.



Decontamination Form

Dear 10x Genomics Customer:

We apologize for the trouble of having to return your Visium CytAssist system. We strive to build the highest quality instrumentation and understand the time and costs to you when our product develops a problem.

Before returning your equipment, you must inform 10x Genomics of the potential hazards associated with the substances used in the equipment. This information is necessary to protect the health and safety of our employees and to determine the procedures we will employ to service your equipment. Please provide a list of substances that have been in contact with the equipment, including any methods used for decontamination below:

Name of Hazardous Substance(s) and/or Biological Agent(s):

Decontamination Method(s):

As the person offering equipment for shipment, it is your responsibility to ensure compliance with applicable laws governing the transportation of dangerous goods and hazardous substances. Our facility will not accept delivery of any equipment that is contaminated with radioactive substances, biological/infectious agents, mercury, PCB's, and other hazardous substances classified by Federal and California OSHA without proof of decontamination.

Your signature certifies that, to your knowledge, the equipment identified by the serial number below has been decontaminated to the best of your ability and in accordance with to your institution's procedures. You agree that you have supplied 10x with accurate information in this declaration and have made all efforts to remove traces of hazardous chemicals and infectious agents, and that the equipment is safe to inspect and repair.

Instrument Serial Number:

Name of Company/Institution:

Your Title:

Name (Print):

Authorized Signature:

Date:

Return Address Form

Please fill out the information below for returning the instrument to the proper address.

Customer Information

Instrument Serial Number:

9-digit combination of letters and numbers located on back of instrument (see reference diagram below)

First Name:

Last Name:

Shipping Address:

Apartment/Suite:

City:

State:

Country:

Zip/Postal Code:

Phone Number:

Customer Signature

Date

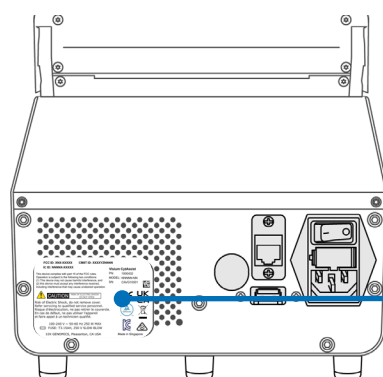
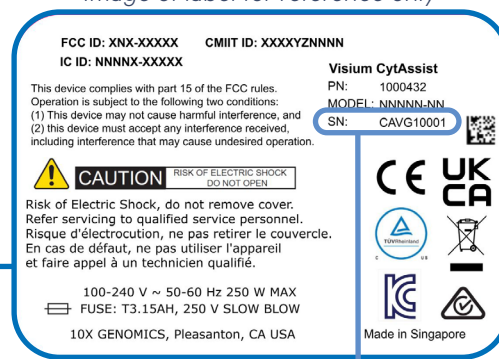


Image of label for reference only



Instrument Serial Number