

System Maintenance

contd.

Exterior

The exterior of the Visium CytAssist should always be kept clean and free of dust and debris that may affect its function and/or cooling efficiency. Generally, the exterior finish can be wiped down using a mixture of mild detergent and distilled water applied to a slightly dampened lab towel. As an added precaution it is recommended that the instrument be unplugged from the power source before beginning any thorough cleaning process.

Service



Electrical shock hazard. Do not open the Visium CytAssist in a manner not specified during standard operation. There are no user-serviceable parts inside. Refer all servicing to qualified 10x Genomics service personnel.

Servicing is required when the Visium CytAssist has been damaged in any way (e.g., a power entry module or plug is damaged, liquid was spilled into, or objects fell into the instrument, the instrument does not operate properly, or has been dropped).

Use only the power cord supplied with the Visium CytAssist. Do not replace it with a non-approved power cord as it may be inadequately rated to handle the electrical loads.

If replacing the externally accessible fuses in the power entry module becomes necessary, use only certified (EN60127 Sheet 5) 5 x 20 mm sized fuses rated T3 15A/250V Slow-Blow or equivalent.

When returning a Visium CytAssist for repair, take steps to ensure that the instrument has been decontaminated so as not to pose a hazard for 10x Genomics service personnel.

Environmental Requirements

It is the design intent of the Visium CytAssist that it be used in a typical indoor laboratory environment. The instrument's operating temperature is 18–28°C (64–82°F), humidity 80% Max (Non-Condensing) (see [Product Specifications](#)).

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